

Feedback from our clients

I found the support of our volunteer very helpful and comforting. It was particularly good that she was not a family member and we could speak frankly and objectively

The Brigitte Trust has given us a better quality of life

My mother appreciates the assistance she gets from the Brigitte Trust and it also gives us peace of mind during our working day

...I can now even get to the library again, something I had to give up. I cannot speak more highly of my gratitude to the Trust and the careful way client and volunteer are 'matched'

...enjoyed conversation with someone outside the home who had time and interest in hearing about my husband and his life

www.brigitte-trust.org

Information for referrals

Both of our Service Co-ordinators carry a dedicated mobile phone to receive your calls, and will respond within 24 - 48 hours.

EAST

Tandridge, Reigate & Banstead, Epsom & Ewell, East Elmbridge, Horsham and Crawley Districts.

Sarah Pattenden 07469 932192
sarah.pattenden@brigitte-trust.com

WEST

Mole Valley, Guildford, Woking, West Elmbridge, Runnymede, Spelthorne.

Caroline Walker 07469 931697
caroline.walker@brigitte-trust.com

THE
BRIGITTE
TRUST

SUPPORT FOR
PEOPLE FACING
LIFE THREATENING
ILLNESS

In partnership with

WE ARE
MACMILLAN.
CANCER SUPPORT

316 High Street Dorking Surrey RH4 1QX
Tel:(01306) 881816

E-mail: brigitte-trustadmin@btconnect.com

Reg charity 288923

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The Queen's Award
for Voluntary Service

The MBE for volunteer groups

How can a Brigitte Trust volunteer help you?

Brigitte Trust volunteers have provided emotional support and practical help to clients with life-threatening illness, their carers and families for over 30 years.

The service, normally for three hours per week, is flexible according to the needs of the client.

The service may be accessed during and after a course of treatment or surgery, where the health or wellbeing of the client or carer is poor, where support is needed to sustain a caring role, and towards the end of life. Bereavement support of up to three months is also available to the family.

Practical help may include transport to appointments or out shopping, home tasks and social visits. Carers say they greatly value the opportunity for a weekly respite break.

In providing emotional support our volunteer will be sensitive to the individual and cultural needs of each person supported, with confidentiality maintained and respected.

Who is a Brigitte Trust volunteer?

Our volunteers come from a wide range of backgrounds. All are required to attend an intensive training course, as well as monthly supervision and ongoing training. All volunteers have undergone full DBS (Disclosure and Barring Service) checks.

Volunteers are not trained or insured to offer nursing or personal care.



Areas covered by our free service

Who can refer to the Brigitte Trust?

We welcome referrals from individuals, hospices and health and social care professionals. We would however need to speak to a health professional such as a District Nurse or GP before proceeding with direct client referrals. To use our service, please call one of our Service Co-ordinators (see numbers overleaf). Should your call not be answered immediately please leave a brief message. Alternatively, call the Brigitte Trust office on 01306 881816.

What happens when I contact the Brigitte Trust?

A Service Co-ordinator will call between 24 and 48 hours and follow up with an assessment visit. If appropriate a volunteer will be offered. The Service Co-ordinator will review the needs of the client and the continuing involvement of the Trust on a regular basis.

How is the Brigitte Trust funded?

The Brigitte Trust is a registered charity partially funded by Macmillan Cancer Support and Surrey Downs Clinical Commissioning Group. The remainder of our costs are met through grants, donations, legacies, Trusts and other fundraising activities.

Our service is always free of charge, although a donation to the Trust will enable us to continue to train volunteers and provide this valuable service.